



**QCL
CERTIFICATION
SERVICES**

**FEEDBACK
QUESTIONNAIRE**

SINCE 2009

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Head of Operation-India (Delhi)
Head of Marketing (Delhi)
Head of Trainings (Delhi)
Assessment Team (Delhi)

WE ARE HERE TO SERVE YOU

126-B, ST. 54-I-4, KG COMPLEX, MB EXT. BADARPUR BORDER, NEW DELHI-110044

SERVICES WE HAVE FOR YOU:

CERTIFICATION-TRAINING-REGISTRATION-INSPECTION

**MANAGEMENT CERTIFICATION I PRODUCT CERTIFICATION I TRAINING I TP-AUDIT
REGISTRATION I COMPLIANCE I DOCUMENTATION I IMPLIMENTATION**

.....TRADEMARK OF QUALITY CONTROL.....

Feedback Questionnaire (Your Feedback can give me to serve you better)

A3, Rev.000, 15/05/15

AGAINST QQN.		DATE	
NAME OF ORGANIZATION			
CONTACT PERSON NAME (WITH DESIGNATION)			
MOBILE NO. / PHONE NO.			
EMAIL ID. / FAX No.			
WEBSITE			
SERVICES USED	CERTIFICATION STANDARD		
	ACCREDITATION		
	CERTIFICATE NO.		
FEEDBACK	YOUR FEEDBACK IS IMPORTANT TO US, SO THAT WE MAY SEEK TO IMPROVE OUR SERVICES IF YOU HAVE ANY COMMENTS THAT YOU WOULD LIKE TO MAKE ABOUT THE SERVICES YOU HAVE RECEIVED, PLZ FILL IN THE FORM..		
PLZ RATE US BY 100% SATISFACTION GRADE	5 = VERY SATISFIED 4 = SATISFIED 3 = MODERATELY SATISFIED 2 = DIS SATISFIED 1 = POOR		
	How the staff and the way they handled your query?		
	How satisfied were you with the ease by which you were able to contact us?		
	How satisfied were you with the speed of quotation, accuracy & completeness?		
	How satisfied are you with the value for money of our services?		
	How satisfied were you with the technical competences and ability of your evaluator/Auditor?		
	How satisfied were you with structure and planning of the audit?		
	How satisfied were you with the questioning technique and interpersonal skills?		
	How satisfied were you with the evaluators/Auditors awareness of your industry and its technology?		
	How satisfied are you with our speed of reporting?		
	How satisfied are you with the layout and contents of our reports?		
	How satisfied are you with the layout and content of our invoices?		
	How satisfied are you with the content of our certificates?		
	How satisfied were you with the time taken to issue your certificates?		
	How satisfied are you with us overall?		
Comments or Suggestions	Please add any further comments or suggestions for improvement:		
Yes	No	Would you like someone from QCL Certification Services to contact you to discuss any of the above?	

Signature of Authorized Signature.

Name..... Position

with Stamp & Seal